

# GULF COAST ELECTRIC

*Serving the Surrounding Communities Since 1980*

*www.gcedestin.com*

P.O. Box 1785 • 8 Commerce Drive • Destin, Florida 32540 • (850) 837-8474 • (850) 654-4887 (Fax) • Lic. #EC0002553

Dear Customer,

Thank you for selecting Gulf Coast Electric to perform your electrical work. Your complete satisfaction is our utmost priority. We strive hard to make your experience with our company a pleasant one. Customer feed back is important and helps us to improve. If you would be kind enough to complete the survey questions below and return with your prompt payment it would be appreciated. Thank you again for choosing Gulf Coast Electric. Please rate each item from 1 to 10, 1 being poor and 10 being excellent.

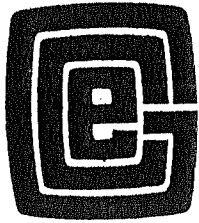
1. Did the Service Electrician respect your home and property? Yes!
2. Did the Service Electrician have a neat, clean appearance and a good attitude? Yes!
3. Did the Service Electrician explain the electrical repairs that were made and why they were necessary? Yes!
4. How would you rate our overall performance on your job. A Perfect Ten!
5. How likely would you be to recommend our services to others. I will!

Comments: Thank you for doing such a wonderful, professional job. My wife are delighted w/ the work done by your company, and we will recommend your company to everyone



37687

"2000-2001 Best Electrical Contractor, Emerald Coast Magazine"  
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1. Did the Service Electrician respect your home and property? yes
2. Did the Service Electrician have a neat, clean appearance and a good attitude? yes
3. Did the Service Electrician explain the electrical repairs that were made and why they were necessary? yes
4. How would you rate our overall performance on your job. Awesome!
5. How likely would you be to recommend our services to others. We will recommen  
ye

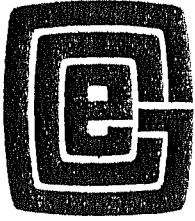
Comments: My husband and I were impressed at the level of professionalism your company has. We also appreciate that the apartment was kept. The electrician was also very kind and helpful. We own a small business and plan on using you for any issues that arise in our commercial building.



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27586

Established - 1980



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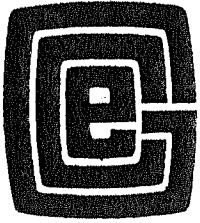
- 1. Did the Service Electrician respect your home and property? 10
- 2. Did the Service Electrician have a neat, clean appearance and a good attitude? 10
- 3. Did the Service Electrician explain the electrical repairs that were made and why they were necessary? 10
- 4. How would you rate our overall performance on your job. 10
- 5. How likely would you be to recommend our services to others. 10

Comments: Finally a company & employees  
take pride in their work  
and keep going until the job  
is done. Thank you! Maggie!



#  
37358

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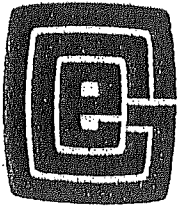
- 1. Did the Service Electrician respect your home and property? 10
- 2. Did the Service Electrician have a neat, clean appearance and a good attitude? 10
- 3. Did the Service Electrician explain the electrical repairs that were made and why they were necessary? 10
- 4. How would you rate our overall performance on your job. 10
- 5. How likely would you be to recommend our services to others. 10

Comments: Your company has excellent customer service and your workmanship is fantastic.  
Thank you! Marcy Hancock



02-9598

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2. Did the Service Electrician have a neat, clean appearance and a good attitude? yes
3. Did the Service Electrician explain the electrical repairs that were made and why they were necessary? yes
4. How would you rate our overall performance on your job. #1
5. How likely would you be to recommend our services to others. yes

Comments: We've done business with you for a long time, and always felt that you treated us fair.

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"2010 Torch Award for Marketplace Ethics, Better Business Bureau"

JAMES D. NEILSON, JR.

2-6-12

Dear Jeff -

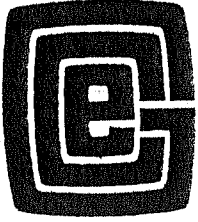
your company has always  
been a class act.

your awards are more than  
deserving for jobs well done -

Congratulations -

It has certainly been my  
Pleasure to have worked with  
you and all The Staff for over  
30 years -

your friend  
JMN



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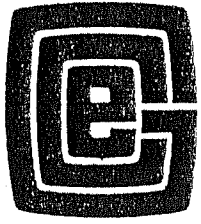
- 1. Did the Service Electrician respect your home and property? 10
- 2. Did the Service Electrician have a neat, clean appearance and a good attitude? 10
- 3. Did the Service Electrician explain the electrical repairs that were made and why they were necessary? 10
- 4. How would you rate our overall performance on your job. 10
- 5. How likely would you be to recommend our services to others. Very

Comments: Could not have been pleased more  
Very pleasant and professional so happy I called  
you definitely live up to your advertisement!



#38 6/21

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1. Did the Service Electrician respect your home and property? yes
2. Did the Service Electrician have a neat, clean appearance and a good attitude? yes
3. Did the Service Electrician explain the electrical repairs that were made and why they were necessary? yes
4. How would you rate our overall performance on your job. Very Good
5. How likely would you be to recommend our services to others. definitely

Comments: I have already told others about how great you guys were to come when I called on a deadline!

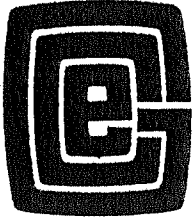
37258  
37284



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- |   |           |
|---|-----------|
| 1. Did the Service Electrician respect your home and property?  | <u>10</u> |
| 2. Did the Service Electrician have a neat, clean appearance and a good attitude?                         | <u>10</u> |
| 3. Did the Service Electrician explain the electrical repairs that were made and why they were necessary? | <u>NA</u> |
| 4. How would you rate our overall performance on your job.  | <u>10</u> |
| 5. How likely would you be to recommend our services to others.   | <u>10</u> |

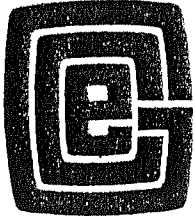
Comments: \_\_\_\_\_

*Thanks - that's why I'm a customer for life!*



*38046 S/O/S  
1735 ✓#*

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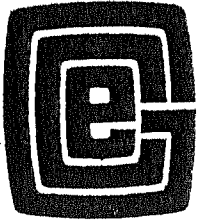
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1. Did the Service Electrician respect your home and property? Yes
2. Did the Service Electrician have a neat, clean appearance and a good attitude? Yes
3. Did the Service Electrician explain the electrical repairs that were made and why they were necessary? Not applicable
4. How would you rate our overall performance on your job. Excellent
5. How likely would you be to recommend our services to others. Highly likely

Comments: The Service Electrician was courteous, neat, + efficient. He did an excellent job in relocating my light fixture.



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- 1. Did the Service Electrician respect your home and property? Absolute
- 2. Did the Service Electrician have a neat, clean appearance and a good attitude? Yes
- 3. Did the Service Electrician explain the electrical repairs that were made and why they were necessary? Yes
- 4. How would you rate our overall performance on your job. Excellent
- 5. How likely would you be to recommend our services to others. Absolute

Comments: Thank You For Sending me a competent and nice technician Luke did a great job!



5/6 38550

1603

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**Charles W. Rigdon**

PO Box 1238  
4395 Old Bayou Trail  
Destin Fl, 32541  
Phone 850-803-2000  
Fax 850-837-3834  
Email rigdon@gnt.net

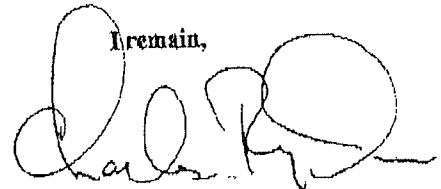
January 05, 2000

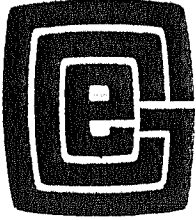
Mr. Jeff Linn  
President  
Gulf Coast Electric  
P.O. Box 1785  
Destin, Fl 32540

Dear Jeff:

Thank you for your letter in regard to the outstanding invoice on work your company did at my residence. You did not have to respond with a letter, but I want you to know that I appreciate your quick return of the explanation. This type of concern is why in my opinion you have the best electrical company on the coast. I know how hard it is to maintain the level of service which you have always operated and I just wanted to let you know I appreciated your written response.

I remain,





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- 3. Did the Service Electrician explain the electrical repairs that were made and why they were necessary? yes
- 4. How would you rate our overall performance on your job. Excellent
- 5. How likely would you be to recommend our services to others. Very

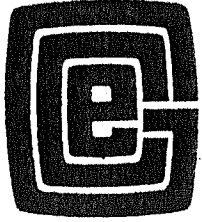
Comments: Second time I have used Gulf Coast Electric and I am very satisfied - Hopefully I won't have future problems but if I do, I will call Gulf Coast and Thank you for the very informative articles in the newspapers  
Maria L



38505

2/20/09

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Yes

2. Did the Service Electrician have a neat, clean appearance and a good attitude?

Yes

3. Did the Service Electrician explain the electrical repairs that were made and why they were necessary?

Yes

4. How would you rate our overall performance on your job.

Outstanding

5. How likely would you be to recommend our services to others.

Absolutely Yes

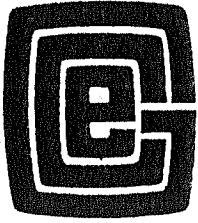
Comments: Our technician was very thorough and communicated well and explained the problem we had so I could easily understand it. Thanks for the outstanding service!

Debra K.



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38311



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- 3. Did the Service Electrician explain the electrical repairs that were made and why they were necessary? 10
- 4. How would you rate our overall performance on your job. 10
- 5. How likely would you be to recommend our services to others. 10

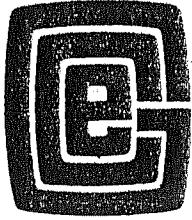
Comments: Thank you so much for a job well done at my home. You were so easy to work with, had great ideas, and finished ON TIME as promised.

*Thanks again,  
Judy*



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028597



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- 1. Did the Service Electrician respect your home and property? A+
- 2. Did the Service Electrician have a neat, clean appearance and a good attitude? A+
- 3. Did the Service Electrician explain the electrical repairs that were made and why they were necessary? A+
- 4. How would you rate our overall performance on your job. Awesome!
- 5. How likely would you be to recommend our services to others. Definitely

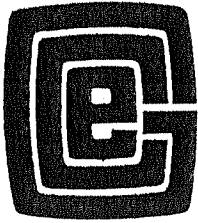
Comments: It was a tough job with the outlet up some 28 ft. The work and Randy were superb! I will let Angie's list know!  
Have



37201 3/28/11

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- 2. Did the Service Electrician have a neat, clean appearance and a good attitude? Yes
- 3. Did the Service Electrician explain the electrical repairs that were made and why they were necessary? Yes
- 4. How would you rate our overall performance on your job. Excellent
- 5. How likely would you be to recommend our services to others. Very likely

Comments: The work was done in a timely manner.  
Dave was professional and thorough. Thank you  
for completing the work in an expeditious ~~the~~ amount  
of time. We will appreciate the addition of the 30AMP  
receptacle in the garage and the 20 AMP on our dock.  
No more tripped switches!



A happy customer!

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28463

# Memorandum

**To:** Jeff  
**CC:** File  
**From:** Catherine Fawcett  
**Date:** 06/29/98  
**Re:** check #0017

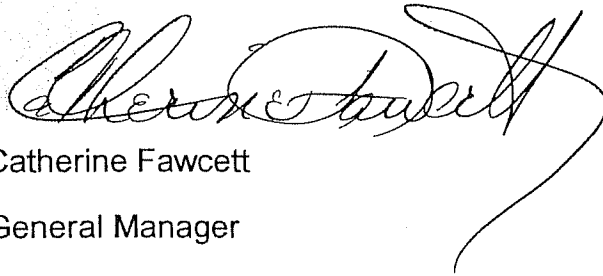
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Jeff,

I wanted to take this opportunity to thank you for all your assistance during the reconstruction of Mainsail and our switch gear panel. Your patience and understanding cannot be measured in words.

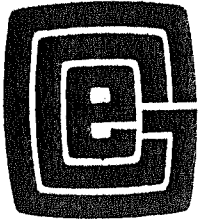
Again, thank you and we will be calling you again.

Sincerely,



Catherine Fawcett  
General Manager





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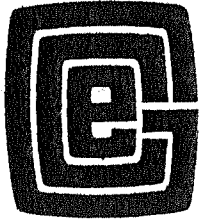
Comments: phone calls from office regarding technician arrival most appreciated. Very satisfied with overall experience. Thank you!



#37633

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"2009 Business Man of the Year, Destin Chamber of Commerce"  
"2010 Torch Award for Marketplace Ethics, Better-Business Bureau"

Established - 1980



# GULF COAST ELECTRIC

*Serving the Surrounding Communities Since 1980*

*www.gcedestin.com*

P.O. Box 1785 • 8 Commerce Drive • Destin, Florida 32540 • (850) 837-8474 • (850) 654-4887 (Fax) • Lic. #EC0002553

Dear Customer,

Thank you for selecting Gulf Coast Electric to perform your electrical work. Your complete satisfaction is our utmost priority. We strive hard to make your experience with our company a pleasant one. Customer feed back is important and helps us to improve. If you would be kind enough to complete the survey questions below and return with your prompt payment it would be appreciated. Thank you again for choosing Gulf Coast Electric. Please rate each item from 1 to 10, 1 being poor and 10 being excellent.

- 1. Did the Service Electrician respect your home and property? Yes
- 2. Did the Service Electrician have a neat, clean appearance and a good attitude? Yes
- 3. Did the Service Electrician explain the electrical repairs that were made and why they were necessary? Yes
- 4. How would you rate our overall performance on your job. A+
- 5. How likely would you be to recommend our services to others. 100%

Comments: Thanks to all of you for taking care of things so quickly + professionally, as always. Sincerely, Susan Threlkell



*Judy P.A. Tks for the magnet*

*68032*

"2000-2001 Best Electrical Contractor, Emerald Coast Magazine"  
"2009 Business Man of the Year, Destin Chamber of Commerce"  
"2010 Torch Award for Marketplace Ethics, Better Business Bureau"

*Susan*

RICHARD W. MILES  
1759 IWI WAY  
HONOLULU, HI 96816  
Ph # 808/739-2404

7 DEC 97

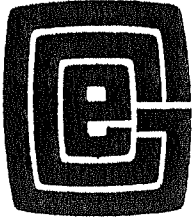
Dear Gulf Coast Electric,

Thank you for the prompt and professional service on 22 Nov 97 at my rental property. I saw your advertisement in the Destin Log and called for minor repair or replacement of a ceiling fan. I was on a brief visit to the area because I am stationed with the Air Force in Hawaii and wanted to check on my townhouse that is rented. It's refreshing to know a company like Gulf Coast Electric is close by and performs work as agreed upon by making a simply phone call. I will be glad to call your company again for any future repair. Additionally, I plan to move back to the Destin area in the near future and build a house. You'll be the first subcontractor I make contact with. Great work!

Look forward to using your services in the future. Enclosed is a check for the service you provided on Service Order Invoice #9524.

A handwritten signature in cursive script, appearing to read "R. W. Miles".

Sincerely,  
Rick Miles



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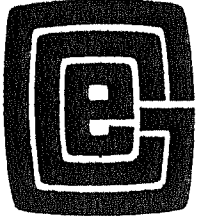
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- 2. Did the Service Electrician have a neat, clean appearance and a good attitude? yes
- 3. Did the Service Electrician explain the electrical repairs that were made and why they were necessary? yes
- 4. How would you rate our overall performance on your job. wonderful
- 5. How likely would you be to recommend our services to others. Very

Comments: \_\_\_\_\_  
Very prompt, fast & efficient  
Thanks!



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38129



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2. Did the Service Electrician have a neat, clean appearance and a good attitude? yes
3. Did the Service Electrician explain the electrical repairs that were made and why they were necessary? yes
4. How would you rate our overall performance on your job. excellent
5. How likely would you be to recommend our services to others. Very

Comments: Service man was very timely & efficient

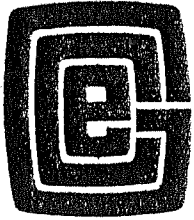
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37950

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- 3. Did the Service Electrician explain the electrical repairs that were made and why they were necessary? yes
- 4. How would you rate our overall performance on your job. great
- 5. How likely would you be to recommend our services to others. very

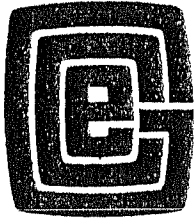
Comments: He was on-time!! Came in and went to work. Will tell anyone needing electrical work to call Gulf Coast Electric



37268

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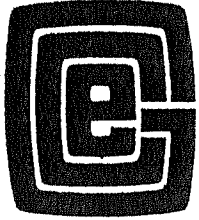
1. Did the Service Electrician respect your home and property? 10
2. Did the Service Electrician have a neat, clean appearance and a good attitude? 10
3. Did the Service Electrician explain the electrical repairs that were made and why they were necessary? 10
4. How would you rate our overall performance on your job. 10
5. How likely would you be to recommend our services to others. 10

Comments: very happy with the service. He was on time & very accomodating.



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27499



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1. Did the Service Electrician respect your home and property? 10
2. Did the Service Electrician have a neat, clean appearance and a good attitude? 10
3. Did the Service Electrician explain the electrical repairs that were made and why they were necessary? 10
4. How would you rate our overall performance on your job. 10
5. How likely would you be to recommend our services to others. 10

Comments: Very Pleasant AND WILL CONTINUE TO CALL FOR  
Any Electrical Svc.  
Robert

---

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"2010 Torch Award for Marketplace Ethics, Better Business Bureau"

37819

C.S. Kneeland  
614 Lagoon Dr.  
Destin, Florida 32541

11-27-95

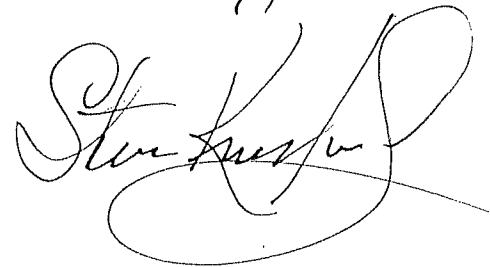
DEAR SIR:

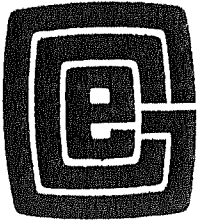
WE'VE ALWAYS KNOWN THAT YOU RAN A  
CLASSY COMPANY, DUE TO THE QUALITY AND HELP-  
FULNESS OF YOUR EMPLOYEES, SO WE WERN'T  
PARTICULARLY SURPRISED AT THE WAY YOU HANDLED  
OUR RECENT WORK (SERV. ORD. #5611 11/10/95)

IT IS, HOWEVER, ALWAYS A THRILL TO HAVE  
OUR OPINIONS CONFIRMED, WHICH YOU HAVE DONE.

THANKS FOR RUNNING GULF COAST ELECTRIC IN  
SUCH AN EXEMPLARY MANNER.

SINCERELY,

A large, stylized handwritten signature in cursive script, appearing to read "Steve Kneeland".



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2. Did the Service Electrician have a neat, clean appearance and a good attitude? 10
3. Did the Service Electrician explain the electrical repairs that were made and why they were necessary? 10
4. How would you rate our overall performance on your job. 10
5. How likely would you be to recommend our services to others. 10

Comments: \_\_\_\_\_

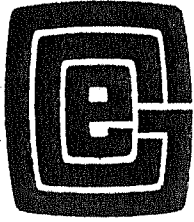
Your serviceman was professional in every aspect. He treated me with respect and did not "talk down" to me as many service technicians do when a customer is less than knowledgeable about the technician's craft. He explained each thing he was doing and answered all my questions. It was a very enlightening experience.



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"2010 Torch Award for Marketplace Ethics, Better Business Bureau"

27531

Established - 1980



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2. Did the Service Electrician have a neat, clean appearance and a good attitude? yes
3. Did the Service Electrician explain the electrical repairs that were made and why they were necessary? yes
4. How would you rate our overall performance on your job. excellent
5. How likely would you be to recommend our services to others. absolutely!

Comments: prompt - professional - efficient

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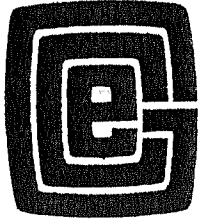
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*"2010 Torch Award for Marketplace Ethics, Better Business Bureau"*

38224



# GULF COAST ELECTRIC

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- 1. Did the Service Electrician respect your home and property? YES
- 2. Did the Service Electrician have a neat, clean appearance and a good attitude? YES
- 3. Did the Service Electrician explain the electrical repairs that were made and why they were necessary? N/A
- 4. How would you rate our overall performance on your job. EXCELLENT
- 5. How likely would you be to recommend our services to others. YES

Comments: I WAS OUT OF TOWN AND PAID DO WHAT YOU HAVE TO DO TO FIX PROBLEM. I CALLED THE TENENT AND THEY WERE VERY HAPPY WITH EVERYTHING. THANKS

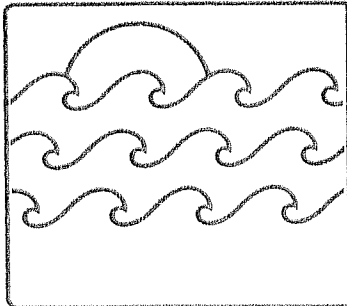


"2000-2001 Best Electrical Contractor, Emerald Coast Magazine"  
"2009 Business Man of the Year, Destin Chamber of Commerce"  
"2010 Torch Award for Marketplace Ethics, Better Business Bureau"

*Handwritten initials/signature*

0000

1111 1000



Destin  
Chamber of Commerce

1021 HIGHWAY 98 EAST, SUITE A  
P.O. BOX 8  
DESTIN, FLORIDA 32540  
(904) 837-6241

September 13, 1993

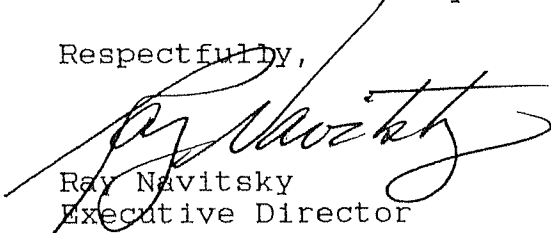
Mr. Jeff Linn  
Gulf Coast Electric  
P.O. Box 1785  
Destin, Fl. 32540-1785

Dear Jeff,

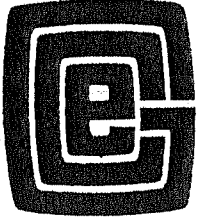
I needed to write to you and express my sincere thanks for your efficient and quick response to my small, new construction electrical problems. Unfortunately, the communication from my contractor to you was much less than desired.

You and your firm are to be congratulated for the true and honest customer service you provide. It is a real pleasure to do business with you.

Respectfully,



Ray Navitsky  
Executive Director



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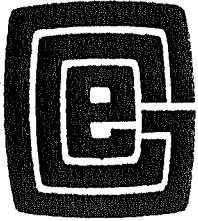
- 1. Did the Service Electrician respect your home and property? Yes
- 2. Did the Service Electrician have a neat, clean appearance and a good attitude? Yes
- 3. Did the Service Electrician explain the electrical repairs that were made and why they were necessary? Yes
- 4. How would you rate our overall performance on your job. Excellent
- 5. How likely would you be to recommend our services to others. Very Likely

Comments: Our (my) first experience w GCE was nothing short of exemplary. I have added your # to my call list and look forward to doing business with you again as the need arises. Thank you!



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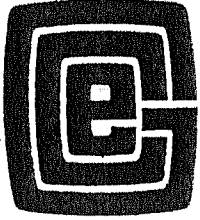
- |   |           |
|---|-----------|
| 1. Did the Service Electrician respect your home and property?  | <u>10</u> |
| 2. Did the Service Electrician have a neat, clean appearance and a good attitude?                         | <u>10</u> |
| 3. Did the Service Electrician explain the electrical repairs that were made and why they were necessary? | <u>10</u> |
| 4. How would you rate our overall performance on your job.  | <u>10</u> |
| 5. How likely would you be to recommend our services to others.   | <u>10</u> |

Comments: Service was prompt and professional. Thanks again.



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38680



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- 4. How would you rate our overall performance on your job. 10
- 5. How likely would you be to recommend our services to others. 10

Comments: Thank you. The men did a good job

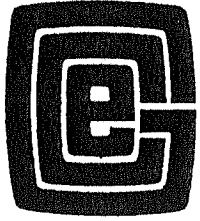
David  
Ruth

5/038522

#1027



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3. Did the Service Electrician explain the electrical repairs that were made and why they were necessary? yes
4. How would you rate our overall performance on your job. excellent
5. How likely would you be to recommend our services to others. yes

Comments: \_\_\_\_\_

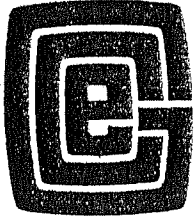
electrician was very pleasant and helpful



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1. Did the Service Electrician respect your home and property?

yes

2. Did the Service Electrician have a neat, clean appearance and a good attitude?

yes

3. Did the Service Electrician explain the electrical repairs that were made and why they were necessary?

yes

4. How would you rate our overall performance on your job.

great!

5. How likely would you be to recommend our services to others.

yes

Comments: Very pleased with 1st time use  
of your company. We will most  
definitely use your company again!



3-29-12

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JOHN H. ELAMAD, P.E.

---

CONSULTING STRUCTURAL ENGINEER

December 20, 1993

Gulf Coast Electric  
122 Azalea Drive  
Destin, FL 32541

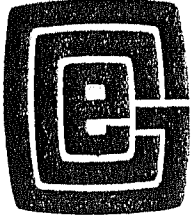
Dear Jeff,

We would like to thank you and your staff for the professional services that you provided to us. Our confidence in your ability will remain and we will pass it among our friends.

We wish you Happy & Peaceful Holidays.

Sincerely,

John & Kay Elamad



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3. Did the Service Electrician explain the electrical repairs that were made and why they were necessary? YES
4. How would you rate our overall performance on your job. 10
5. How likely would you be to recommend our services to others. YES

Comments: WAS EXTREMELY PROFESSIONAL

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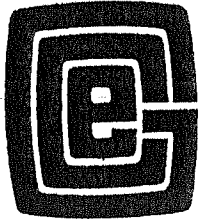
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S.O. 37152

3-28-12

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"2010 Torch Award for Marketplace Ethics, Better Business Bureau"



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P.O. Box 1785 • 8 Commerce Drive • Destin, Florida 32540 • (850) 837-8474 • (850) 654-4887 (Fax) • Lic. #EC0002553

Dear Customer,

Thank you for selecting Gulf Coast Electric to perform your electrical work. Your complete satisfaction is our utmost priority. We strive hard to make your experience with our company a pleasant one. Customer feed back is important and helps us to improve. If you would be kind enough to complete the survey questions below and return with your prompt payment it would be appreciated. Thank you again for choosing Gulf Coast Electric. Please rate each item from 1 to 10, 1 being poor and 10 being excellent.

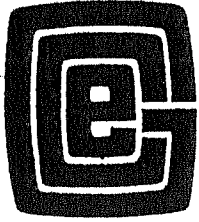
- 1. Did the Service Electrician respect your home and property? 10
- 2. Did the Service Electrician have a neat, clean appearance and a good attitude? 10
- 3. Did the Service Electrician explain the electrical repairs that were made and why they were necessary? 10
- 4. How would you rate our overall performance on your job. 10
- 5. How likely would you be to recommend our services to others. 10

Comments: I'll call Gulf Coast El the next time I need electrical work



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37176



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3. Did the Service Electrician explain the electrical repairs that were made and why they were necessary? 10
4. How would you rate our overall performance on your job. 10.4
5. How likely would you be to recommend our services to others. 10

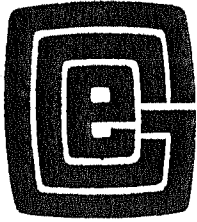
Comments: Have already told neighbors. Exceptionally  
pleased with service

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37847





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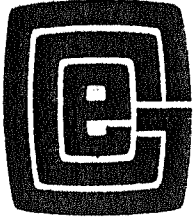
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- 3. Did the Service Electrician explain the electrical repairs that were made and why they were necessary? 10
- 4. How would you rate our overall performance on your job. 10
- 5. How likely would you be to recommend our services to others. 10

Comments: Thanks for the quick response to my electrical  
problem at my warehouse at 134 Blake Ave.  
(Industrial Park) HW B. J. E.

37932

Owner  
7512

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- 3. Did the Service Electrician explain the electrical repairs that were made and why they were necessary? 10
- 4. How would you rate our overall performance on your job. 10
- 5. How likely would you be to recommend our services to others. 10

Comments: GREAT EXPERIENCE. THANK YOU!!!

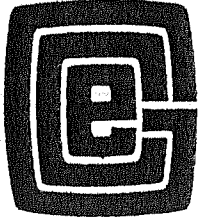
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6-8-12



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INV #



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- 2. Did the Service Electrician have a neat, clean appearance and a good attitude? Yes
- 3. Did the Service Electrician explain the electrical repairs that were made and why they were necessary? Yes
- 4. How would you rate our overall performance on your job. Excellent
- 5. How likely would you be to recommend our services to others. Definitely

Comments: expressed with the opening and

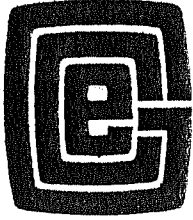
Professionalism

Jimmy

5/0 38356



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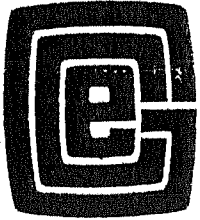
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3. Did the Service Electrician explain the electrical repairs that were made and why they were necessary? yes
4. How would you rate our overall performance on your job. Att
5. How likely would you be to recommend our services to others. \_\_\_\_\_

Comments: Very Nice Technician To Have on your  
STAFF. He went out of his way to help-

*Thanks,  
Rick*

38793

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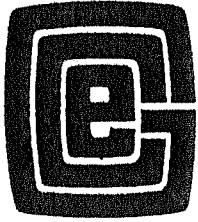
- 1. Did the Service Electrician respect your home and property? yes
- 2. Did the Service Electrician have a neat, clean appearance and a good attitude? yes
- 3. Did the Service Electrician explain the electrical repairs that were made and why they were necessary? yes
- 4. How would you rate our overall performance on your job. 100%
- 5. How likely would you be to recommend our services to others. 100%

Comments: Thanks for the professional work.



Invoice  
#028621

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3. Did the Service Electrician explain the electrical repairs that were made and why they were necessary? 10
4. How would you rate our overall performance on your job. 10
5. How likely would you be to recommend our services to others. 10

Comments: EXCELLENT WORK

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37862

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